

COM/MUNITY atters

2015 2016 ANNUAL REPORT



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S Jewish Family Service

Commitment to Community

Jewish Family Service of Northeastern Pennsylvania (JFS) has been there as a local human service organization serving both the Jewish and the broader community for over 100 years helping people with real needs who need real support.

Mission

Jewish Family Service is a human service organization, which reflects the Jewish tradition of caring and compassion for all people in need. Through professional counseling, advocacy and educational programming, our services seek to enhance and strengthen the quality of individual, family and community life.

Objectives & Goals

- Help build strong and satisfying family life.
- Provide remedial and rehabilitative services to individuals and families whose healthy functioning is being threatened or already deteriorating.
- Promote and preserve the dignity, self-respect and independence of the individual to the fullest extent possible.

"A community is too heavy for anyone to carry alone" —DEUTERONOMY







ועידת התביעות Claims Conference Conference on Jewish Material Claims Against Germany



From the **Executive Director & President**

Over 100 years ago, concerned leaders in our community organized to coordinate the relief activities of all service organizations in existence in the Jewish community at the time and established an organization whose mission was of a philanthropic and charitable purpose, to improve the quality of life for individuals and families in the Jewish and general community. This continues to be the mission of Jewish Family Service (JFS) today and our work still embodies this philosophy.

JFS continues to strive to meet the needs of the community. Today hundreds of people turn to JFS every year to achieve well-being, health and stability. Clients come to our agency from multiple sources such as schools, physicians, psychiatrists, community mental health centers, the court system and from other clients who have benefited from our services. JFS addresses the clients concerns and collaborates with our community partners and funding sources to achieve the desired outcomes and improve family functioning.

As we celebrate our 101st year since our establishment, JFS is in a strong position to face the continued work ahead of us. Our mission which seeks to enhance and strengthen the quality of individual, family and community life for all people in need, has been helping to make a positive difference serving both the Jewish and the broader community for over a century. We're all in this together as we continue to help our friends and neighbors in need, receive the help they deserve. A community is too heavy for anyone to carry alone. JFS thanks you for helping us, help others.



Spiela Mudelman abdo

Sheila Nudelman Abdo, ACSW, LCSW EXECUTIVE DIRECTOR

PRESIDENT

INAUGURAL RECOGNITION EVENT June 8, 2016

COMMUNITY atters

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Alexanders Spa & Salon Allied Services Integrated Health Systems Arrow Auto Glass Ballet Theater of Scranton Boscov's Brucelli Advertising Center for Independent Living Cozen O'Connor David Elliot Farms, Inc. **Fiegleman's Recycling Center** Friends of Shane Scanlon G. Weinberger Co. Grimm Construction Independent Graphics, Inc. Jewish Federation of NEPA Kelly Volkswagen-Mazda Lackawanna River Corridor Association The Marketplace at Steamtown Matt Burne Honda McGrail, Merkel Quinn & Associates, P.C. Minooka Subaru Nivert Aluminum & Steel Pennsylvania Paper & Supply Company **Peoples Security Bank** PNC Bank Pompey Automotive Group **Riggs Asset Management** Toyota Scranton Tour de Scranton U.S. Representative Matt Cartwright University of Scranton

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 7. Commissioner Patrick O' Malley, Susan and Jim Connors

9.

11.

8. Lou and Barb Nivert

6.

8.

- Mike Washo, Natalie Gelb and Gary Drapek
 Janet and David Wenzel and Gaynor and Kathy Cawley
- 11. Mark Silverberg and Susan and Jim Connors

Mental Health/ Counseling Services

Jewish Family Service provides confidential, professional counseling services for families, couples, individuals and groups experiencing a variety of problem areas. Treatment areas include addictions, domestic abuse, depression, panic and anxiety disorders and adjustment difficulties. Relationship enhancement skills are also provided to improve communication, parenting, self-esteem and general quality of life. Information and referral to community resources are also offered.

Jewish Family Service is a participating provider with many insurance companies and accepts Medicare and Medicaid. Sliding fee scale is also offered based on family size and income.

> Our social workers are licensed clinical social workers in the State of Pennsylvania. Jewish Family Service is accredited in its counseling service by the Council on Accreditation.

> > On average each year JFS provides mental health services to

individuals, couples & families experiencing challenges in their daily living.

Older Adult Services/ Case Management

The purpose of the Older Adult Program at Jewish Family Service of Northeastern Pennsylvania is to promote and preserve the dignity, self-respect and independence of the individual to the fullest extent possible. The Older Adult Program assists individuals and their families in making choices that foster maximum independence in daily living.

Licensed Social Workers and experienced, compassionate volunteers work together to coordinate services for eligible individuals. Consultations are by appointment. Evening hours and home visits are available.

Fees for service will be charged according to a set fee or a sliding scale based on family size and income. No one will be denied service because of an inability to pay a fee. Some services may be covered by your health insurance or Medicare.

Services provided through the Older Adult Program include:

- Case Management
- Counseling Services
- Home Visits and Telephone Contacts
- Educational and Support Groups
- Consultations with Families
- Referral for Kosher Meals on Wheels
- Referral for In-Home Services
- Coordination of Supportive Services
- Assessments and Personalized Care Plans
- Information and Referrals
- Emergency Financial Aid

of the elderly served maintained their maximum level of functioning by meeting individual goals and objectives.



Adult Guardianship of Person

JFS provides comprehensive Guardianship of Person Service to those individuals who have been determined by the court to be incapacitated and no longer able to make their own life decisions.

Jewish Family Service's duties as Guardian of Person include making daily decisions about the individual's personal affairs, maximizing his/her right to self-determination, and:

- · Asserts the rights and interests of the individual
- Respects the wishes and preferences of the individual to the greatest extent possible
- Encourages the individual to participate to maximum extent of his/her abilities in all decisions
- Provides required documentation to the court in a timely fashion
- Visits with the individual once a month and more frequently as needed
- Is available 24 hours a day, 7 days a week

The Coordinator of Older Adult Services, a Licensed Clinical Social Worker in the Commonwealth of Pennsylvania is certified as a National Certified Guardian by the Center for Guardianship Certification. JFS is accredited by the Council on Accreditation for Guardianship of Person Service.

> Referrals may be made by individuals within the community, hospitals, long- term living facilities, physicians, attorneys, the court and social service agencies.

In the past year

individuals were provided guardianship of person services through a contract with the Lackawanna County Area Agency on Aging. The Guardianship Service is a fee for service program. All guardianship fees are reported to and approved by the court.

This program is funded, in part, by the Pennsylvania Department of Aging and the Lackawanna County Board of Commissioners through the Lackawanna County Area Agency on Aging.

Kosher Meals on Wheels

JFS, in cooperation with Meals on Wheels Office of Northeastern Pennsylvania and the Jewish Home of Eastern Pennsylvania, delivers kosher meals to those in need.

> Kosher Meals on Wheels (KMOW) are available to those people in our community who adhere to Kosher dietary requirements. The program serves those who are temporarily or permanently disabled and who require outside support in order to function independently at home.

Kosher Meals on Wheels provides adequate, well-balanced, home delivered meals to homebound people who are unable to shop for and unable to prepare meals for themselves.

The meals are prepared at the Jewish Home of Eastern Pennsylvania under Kosher dietary guidelines. Kosher Meals on Wheels is able to accommodate most special diets, such as diabetic, low salt, low fat, chopped, etc.

Funding for meals may be available from the Lackawanna County Area Agency on Aging for senior citizens who have a lower income and meet the full guidelines.

Private pay is also available.

delivered over 2,600 kosher meals on wheels to frail and homebound elderly in the past year.

Volunteers

Mae S. Gelb Kosher Food Pantry

The Mae S. Gelb Kosher Food Pantry, established in January 2001, was developed to provide assistance with food and other necessary household items to families and individuals during times of significant financial stress.

Clients include the elderly who may be isolated and living on a limited income, unemployed adults in need of interim assistance and members of our community who are financially struggling due to difficult family situations or declining health.

Clients can make a self-referral to the Kosher Food Pantry or may be referred by family, friends and/or other social service agencies. If a client is known to this agency and receiving services in another program area, their social worker may also refer.



An appointment must be made with an agency social worker to complete a Kosher Food Pantry screening form. If determined that the client is eligible for pantry

services, the worker will accompany the client to shop in the pantry area.

The Mae S. Gelb Kosher Food Pantry provided food and other necessary household items to the hungry here at home with

OVER 50 pantry visits in the past year. The Food Pantry is supported by donations from the Gelb Foundation, generous community members, synagogues and other Jewish organizations.

DentalCare Center

The Non-Sectarian DentalCare Center has been part of Jewish Family Service since 1920. This unique service is one of only two such clinics affiliated with a JFS in the United States.

Jewish Family Service administers the DentalCare Center in partnership with licensed volunteer dentists from the Scranton District Dental Society and Fortis Institute to provide professional dental services. All treatments are provided in private dental offices with initial examination and diagnosis at Fortis Institute Dental Hygiene Clinic, Scranton. Care includes a complete dental examination, x-rays, prophylaxis, restoration and extractions. Specialized services such as endodontic,

> periodontal and oral surgery are also offered.

In the past 10 years JFS has provided over

worth of free dental care for eligible Lackawanna **County residents.**

Residents of Lackawanna County are eligible for services if they are financially unable to afford dental care. Eligibility is determined by a screening and application process completed by Jewish Family Service. The majority of patients receiving dental services have at least one family member employed, is on unemployment, supported by Social Security or supported by Social Security Disability benefits.





Thank you

to the Scranton District Dental Society and Fortis Institute Dental Hygiene Clinic and the following dentists for volunteering your time and services to the DentalCare Center.

Dr. Samuel Prisco JR Dr. Corey Chmil Dr. Albert Hazzouri Dr. Susan Thomas Dr. Louis Genello Dr. Michael Salvia Dr Amy Cravath Dr. Joseph Kelly Sr Dr. Joseph Kelly Jr Dr. John Cottone Dr. Joseph Gronsky Dr. Patrick Hayes Dr. Samuel Prisco SR Dr. Susan Rink Dr. Jan Stampien Dr. Harry G Boyle Dr. John F Erhard III Dr Charles Scrimali Dr Michael Ratchford Dr Andrew Brown Dr. Fred Lally Dr. Frank Di Noia Dr. Bryan Frantz Dr Fred Bonacci Dr. Christopher Kotchick Dr Mark Giallorenzi Dr Justin Burns Dr. Stephanie Hanyon Dr. Kristin Paoli Dr. William Marchese Dr. Kenneth Miller Dr. Jeffrey Lin Dr. J Anthony Quinn Dr. John Mariotti Dr. Stephen Solfanelli Dr. Brian Kerr Dr. Gary Wadsworth Dr. Kurtis Wadsworth Dr. Matthew Zale

Holocaust Survivors Assistance

Holocaust Survivors Assistance Services are designed to help elderly survivors of the Holocaust live their remaining years safely, with dignity, and as independently as possible. Jews who resided in European countries that were subject to Nazi rule and control between 1933 and 1945 are eligible. All others affected by Nazi persecution are eligible for services as well.

The purpose of the program is to stabilize, if not to improve, the mental and/or physical status of those affected by Nazi persecution. Clients may make a self-referral or may be referred by family, friends and/or other social service agencies. Counseling services are provided to address needs specific to Holocaust survivors and their families.

Through grants received from the Conference on Jewish Material Claims Against Germany, Inc., Emergency Financial Aid is distributed according to their specific guidelines, which include approval from the Holocaust Survivor Advisory Committee established for this program.

Training is provided to caregivers who come in contact with Holocaust survivors. The goal of this training is to increase their knowledge of the scars that remain with survivors and to make them aware of possible stressful situations that trigger painful memories for the Holocaust survivor. Today, one-fourth of the estimated **109,000 to 140,000** Helecourt curring in the U.S. line

Holocaust survivors in the U.S. live at or below the poverty line with many still facing significant health and mental illness problems as a result of Nazi atrocities.

Financial Aid & Holiday Assistance

Short-term financial assistance for rent, utilities, food or other emergency needs is provided for individuals and families experiencing financial difficulties.

The Holiday Assistance Program ensures that the beauty of the Jewish Holidays is shared throughout the year.

Family Life Education

JFS offers education and enrichment through lectures, guest speakers and workshops on topics relevant to family life, Jewish identity and current issues.



A Very Special Mank Jou TO OUR 2015 2016 VOLUNTEER

TO OUR 2015-2016 VOLUNTEERS

B'Nos Yisroel Girls High School Sam Flexer Nancy Friedman Rick Gelb Murray Glick Janet Holland Madeleine Jacobs Harold Kornfeld Jeff Leventhal Marlene Lieber Marshall Needle Molly Rutta Mordy Sandhaus Sonia Sandhaus Suzanne Severe Michael Weinberg Millie Weinberg Phyllis Weinberg Tova Weiss

Volunteer Services

JFS volunteers act as drivers and runners for Kosher Meals on Wheels, friendly visitors, shoppers for our Kosher Food Pantry and assist with preparing and delivering holiday gift projects to the homebound.

Volunteers who deliver the meals are interviewed and screened by Jewish Family Service. These volunteers not only bring a nutritious meal to your home, but also provide a friendly greeting and an important safety check for each individual who receives a meal.

Are you looking for a volunteer opportunity or perhaps you have a hobby you would like to share with others? Volunteers are always needed at JFS. Let us help you pick your project.

HELP JEWISH FAMILY SERVICE OF NORTHEASTERN PENNSYLVANIA PROVIDE SERVICES TO OUR NEIGHBORS IN NEED BY DONATING YOUR USED CAR.

- Fast, Free Pick-up and Towing
- Receive a Tax Deduction for your Donation
- All Vehicles Accepted Running or Not!

Visit www.jfsnepa.org for more details

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> Louis Oetinger* 1918-1939

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Emanuel Laster, Esq.* 1957-1960

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Bernardine Kaplan* 1987-1988

Dr. Stephen Rosenthal* 1988-1989

Richard S. Bishop, Esq 1989-1991

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Joel Joseph 1994-1996

Sheldon Goldstein 1996-1998

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Jerome Klein* 2004-2006

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Alan Smertz 2008-2011

Barbara Nivert 2011- 2013

Susan Blum Connors 2013 – 2015

Jay Landau 2015 - 2016

*Of Blessed Memory

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We thank these exceptional donors for their leadership in giving.

\$25,000 to \$100,000

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Jewish Family Service of Northeastern Pennsylvania is extremely grateful for the generous support received from the community during the 2015-2016 Membership Campaign. Contributors to our Membership make the work performed by Jewish Family Service possible, and we are extremely proud to recognize them. This listing includes gifts received July 1, 2015 through May 31, 2016.

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FISCAL YEAR JULY 1, 2015 TO JUNE 30, 2016

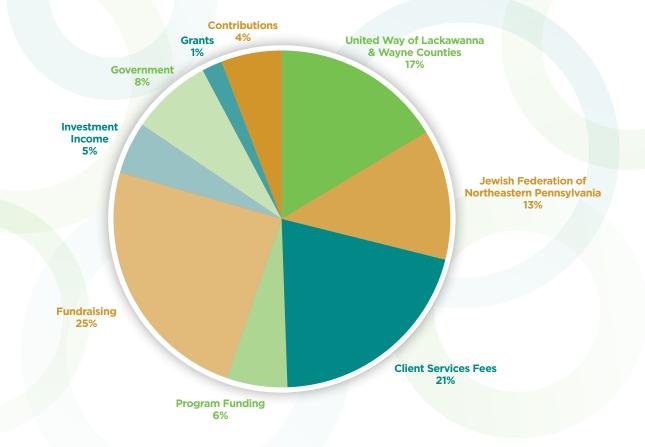
E	UNITED WAY OF LACKAWANNA & WAYNE COUNTY	\$84,804
OME	JEWISH FEDERATION OF NEPA	\$66,000
0	CLIENT SERVICE FEES	\$108,000
Ŭ	GOVERNMENT	\$40,546
Ζ	PROGRAM FUNDING	\$33,500
	FUNDRAISING	\$127,000
	INVESTMENT INCOME	\$25,000
	CONTRIBUTIONS	\$20,500
	GRANTS	\$4,000
		$\psi_{-},000$
	TOTAL INCOME	\$509,350
•••	TOTAL INCOME	
v	TOTAL INCOME SALARY EXPENSE	
		\$509,350
	SALARY EXPENSE	\$509,350 \$292,463
	SALARY EXPENSE HEALTH & WELFARE	\$509,350 \$292,463 \$103,841
	SALARY EXPENSE HEALTH & WELFARE PROFESSIONAL EXPENSES	\$509,350 \$292,463 \$103,841 \$10,700
	SALARY EXPENSE HEALTH & WELFARE PROFESSIONAL EXPENSES PROGRAM EXPENSE	\$509,350 \$292,463 \$103,841 \$10,700 \$28,650
EXPENSES :	SALARY EXPENSE HEALTH & WELFARE PROFESSIONAL EXPENSES PROGRAM EXPENSE AGENCY/FUNDING EXPENSE	\$509,350 \$292,463 \$103,841 \$10,700 \$28,650 \$7,000

NET INCOME (LOSS)

\$(23,727)

Financial Information 2015/2016 SUPPORT & REVENUE

TOTAL: \$509,350



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